



# Privacy Policy

**DECEMBER 2024**

**Privacy Policy for Tucker Ellis, LLP**

---

LAST UPDATED AND EFFECTIVE: November 13, 2025

## I. What Our Privacy Policy Covers

This privacy policy explains how Tucker Ellis, LLP (Tucker Ellis, "us," "we," or "our") uses, collects, shares and otherwise processes personal information. We may provide additional or supplemental privacy policies in connection with specific activities or events.

If you are a California resident, the section below titled "Additional Information for California Residents" includes a description of your rights and our handling of your Personal Data.

Our website may link to other websites. Please note that we do not have control over the privacy practices of third-party websites or applications that we do not own.

## II. What Personal Information We Collect

To better serve our clients, we collect various forms of personal information. Personal information is information that identifies, relates to, describes, or can be associated with you. Below is a list of the categories and forms of personal information that we collect.

Basic Identifying Information	Which may include your full name, alias, postal address, e-mail address, phone number, date of birth, account name, signature, username, social media handle, or other similar identifiers.
Government-Issued Identifiers	Which may include your driver's license number or other similar government identifier.
Device Information and Other Unique Identifiers	Which may include device identifier, internet protocol (IP) address, cookies, beacons, pixel tags, mobile ad identifier, or similar unique identifiers.
Internet or Other Network Activity	Which may include your browsing or search history and information regarding your interactions with our websites, mobile applications, emails, or advertisements.

Geolocation Data	Which may include information that permits us to determine your location, such as if you manually provide location information or enable your mobile device to send us precise location information.
Payment and Financial Information	Which may include credit or debit card numbers, bank account numbers, account balances, trading activity, equity, compensation, loan numbers and amounts, account numbers, account history, income, debt, assets, revenue, credit history, credit score, investment experience, risk tolerance, and other information about investment objectives.
Commercial Information	Which may include products or services you have purchased, returned, exchanged, or considered; preferences; and rewards activity.
Physical Characteristics	Which may include hair color and type, eye color, height, weight, and other physical information you provide.
Biometric Information	Which may include a retina or iris scan, fingerprint, voiceprint, or scan of hand or face geometry. Biometric information may also be considered Sensitive Personal Information.
Health and Medical Information	Which may include information you choose to provide regarding medical conditions or medications.
Demographic Data	Which may include age, gender, race, ethnicity, estimated income, and household information, some of which may include characteristics of protected classifications under state or federal law.
User Content	Which may include your communications with us and any other content you provide (such as social media profiles, photographs, images, videos, survey responses, comments, product reviews, testimonials, and other content).

Audio, Visual, Thermal, and Olfactory Information	Which may include photographs, images, videos, recordings of your voice (such as when we record customer service calls for quality assurance), information regarding thermal settings, and information gathered from olfactory sensors.
Employment-Related Information	Which may include professional licenses and registrations, job history, performance, investigations, and offenses.
Education Information	Which may include education records, investigations, and offenses.
Inferences	Inferences drawn from or created based on any of the information identified above.
Sensitive Personal Information	Which may include depending on the state in which you reside: precise geolocation data, genetic data, biometric data, mental or physical health diagnosis, contents of communications, and information regarding protected classifications, as defined by state civil rights laws. We only use sensitive personal information as permitted by law and do not use it for inferring characteristics about you.

Personal Data does not include any of the following: publicly available information; de-identified or aggregated consumer information; or information excluded from the scope of California privacy law, such as health or medical information covered by the Health Information Portability and Accountability Act (HIPAA) or personal information covered by certain sector-specific privacy laws, such as the Fair Credit Reporting Act (FCRA). Data that may have been collected from you or about you that has been sufficiently anonymized through aggregation with other data is not personal information for the purposes of this privacy policy.

### III. How We Collect Your Personal Information

We collect your personal information from various sources, including but not limited to the following.

#### **Directly from You**

We collect personal information you provide, such as when you purchase a service; visit our website, complete electronic forms or paper documents, communicate with us, sign up to

receive emails, text messages or mailings, register for an event we sponsor, or otherwise provide such information to us.

### **Using Online Tracking Technologies and Other Automatic Data Collection Technologies**

When you visit our websites, open or click on emails we send you, or interact with our advertisements, we or third parties we work with automatically collect certain information using online tracking technologies, including but not limited to pixels, web beacons, software developer kits, third-party libraries, and cookies. For more information, please see the “Cookies and Similar Online Tracking Technologies” section below.

#### **From Our Service Providers and Affiliates**

We obtain information from businesses who provide services to us, including but not limited to: information technology vendors, internet service providers, third-party data suppliers, data analytics providers, background check agencies, marketing document management and e-discovery providers, and other service providers.

#### **From Social Media Platforms and Networks**

If you interact with us on social media or use features, such as plugins, widgets, or other tools made available by social media platforms or networks (including but not limited to Instagram, Facebook, Twitter, Google, YouTube, and LinkedIn) in connection with our websites or applications, we collect information that you disclose to us, or that the social media platforms disclose to us. For more information about the privacy practices of those social media platforms, please review the privacy policies and settings of the social media platforms and networks that you use.

#### **From Other Sources**

For example, we may obtain information about you from other sources, such as through litigation, subpoenas, document productions, or otherwise through regulatory or other business matters we handle on behalf of our clients. We may also create information based on our analysis of the information we have collected from you.

#### **IV. Cookies and Similar Online Tracking Technologies**

We and our service providers (such as advertising and analytics providers) use pixels, web beacons, software developer kits, third-party libraries, cookies, and other similar online tracking technologies (collectively, “online tracking technologies”) to gather information when

you interact with our website and email communications. Some online tracking technologies help us maintain the security of our websites and your account, prevent crashes, fix bugs, save your preferences, and assist with basic site functions.

We also permit third parties and service providers to use online tracking technologies on our website and application for analytics and advertising, including but not limited to helping manage and display advertisements and tailoring advertisements to your interests. The third parties and service providers use their technology to provide advertising about products and services tailored to your interests, which may appear either on our websites or on other websites.

**We do not sell your private data.** However, to the extent online tracking technologies are deemed to be a “sale” / “sharing” (which includes targeted advertising, as defined under the applicable U.S. state laws) under applicable U.S. state laws, you can opt-out of these online tracking technologies by submitting a request through the web form [here](#), by emailing [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com), or by calling (866) 869-0960 (Toll-Free).

#### V. How We Use Your Personal Information

We collect and use personal information for various purposes, including but not limited to:

##### **Providing Services**

We use your personal information to complete transactions you request (including processing, maintaining or collecting Personal Information) on our behalf related to the operation of our business; the services we provide (such as communications, technical, analytical, data storage, application support, vendor management, billing, payment processing, events, accounting, auditing, insurance, legal, security and other such services); to process your payments; to provide you receipts and updates; and to send notifications.

Depending on the services provided to you, the categories of information used for these purposes may include: Basic Identifying Information; Identifiers; Payment and Financial Information; Commercial Information; Biometric Information; Government-Issued Identifiers; Health and Medical Information; User Content; and/or Sensitive Personal Information.

##### **Communicating With You**

We use your personal information to communicate with you, such as to respond to and/or follow-up on your requests, inquiries, issues, or feedback, and to provide service.

##### **Marketing and Promotional Purposes**

We use personal information for marketing and promotional purposes, such as to send marketing, advertising, and promotional communications by email, or postal mail (such as client alerts, promotions, and event invitations); to show you advertisements for products and/or services tailored to your interests on social media and other websites; and to administer promotions.

### **Analytics and Personalization**

We use personal information to conduct research and analytics, including to improve our services and offerings; to understand how you interact with our websites, advertisements, and communications with you; to determine service utilization; to improve our website and marketing campaigns; to personalize your experience; to save you time when you visit our website; to customize the marketing and advertising that we show you; to create a more personalized experience for you; to provide services; to better understand our clients' needs; and to provide personalized recommendations about our services.

### **Legal Obligations**

We use personal information to comply with our legal or regulatory obligations, monitoring and reporting relating to information security, due diligence, audit support, investigations, legal requests, and to establish or exercise our rights, and to defend against legal claims.

### **Core Business Functions**

We use personal information to support core business functions, including: to maintain records related to business process management; to collect amounts owed to us; and to provide and maintain the functionality of our website, including identifying and repairing errors or problems.

Please note that in many situations we must retain all, or a portion, of your personal information to comply with our legal obligations; resolve disputes; enforce our agreements; protect against fraudulent, deceptive, or illegal activity; or for another one of our business purposes.

## **VI. How We Disclose Your Personal Information**

Among other named situations, we disclose personal information in the following circumstances:

### **Service Providers**

We disclose certain personal information to service providers that perform services to support our core business functions and internal operations including: providing legal services; fulfilling orders; complying with your requests or the provision of services by an intermediary; sending postal mail and e-mails; analyzing client data; supporting beacons; processing financial transactions and payments; investigating fraudulent activity; conducting client surveys; and providing other client services.

### **Social Media Platforms and Networks**

Our website has features such as, plugins, widgets, and/or other tools made available by social media platforms and networks that may result in information being collected or disclosed between us and such parties. Their use of your information is not governed by this privacy policy, but rather is governed by the terms of those third party's privacy policies.

### **Legal Process**

We may disclose personal information in response to subpoenas, warrants, court orders, government inquiries, or investigations; or to comply with relevant laws and regulations. We may also disclose information to establish, exercise, or protect the rights of our company, employees, agents, and affiliates; to defend against a legal claim; and to take action regarding possible illegal activities or violations of our policies.

### **Sensitive Personal Information**

We disclose Sensitive Personal Information for more limited purposes, including: when necessary to provide our services; when we obtain services from third parties related to the operation of our business or the legal services we provide; to ensure security and integrity of Personal Information; for short term or transient use, when undertaking activities to verify or maintain the quality of our services; to comply with applicable laws and regulations; for safety and security; and when detecting, protecting against, or addressing malicious, deceptive, fraudulent, or illegal activity. We do not sell Personal Information or share it for cross-context behavioral advertising.

## **VII. How We Protect Your Personal Information**

Personal information is maintained on our servers or those of our service providers, and is accessible by authorized employees, representatives, and agents as necessary for the purposes described in this privacy policy.

We maintain reasonable and appropriate physical, electronic, and procedural safeguards designed to help protect your personal information. While we attempt to protect your personal

information in our possession, no method of transmission over the internet or security system is perfect, and we cannot promise that information about you will remain secure in all circumstances.

## VIII. Your Rights

### **Managing Communication Preferences**

#### *Email*

You can stop receiving promotional e-mails at any time by calling us toll free at (866) 869-0960; emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); sending us your instructions to Tucker Ellis, LLP at 950 Main Avenue, Suite 1100, Cleveland, Ohio 44113; or selecting the unsubscribe link at the bottom of marketing email communications you receive from us.

### **Removing Content from Public Forums**

You can request that we remove content or information that you have posted on a public page on some of our websites by e-mailing details to [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com). Please note that while we will endeavor to honor your request, our removal of your content or information does not ensure complete or comprehensive removal of that information from our website. For example, historical copies, or “caches,” may remain.

You have additional rights regarding how we use your personal information if you are a resident of the following states:

- California;
- Colorado;
- Connecticut;
- Delaware;
- Florida;
- Indiana;
- Iowa;
- Kentucky;
- Minnesota;
- Montana;
- Nebraska;
- New Hampshire;
- New Jersey;
- Oregon;

- Rhode Island;
- Texas;
- Utah;
- Virginia.

Please see the section(s) below, naming your state, for additional rights afforded to you, per your state's consumer data privacy act.

#### IX. Children's Privacy

Our website is neither intended for nor directed to children under the age of 16. We do not knowingly collect personal information directly from children under the age of 16 without parental consent. If we become aware that a child under the age of 16 has provided us with personal information, we will delete the information from our records.

#### X. Communicating With Us

Tucker Ellis, LLP

950 Main Avenue, Suite 1100

Cleveland, Ohio 44113

(866) 869-0960 **(Toll-Free)**

[privacy@tuckerellis.com](mailto:privacy@tuckerellis.com)

#### XI. Additional Information for California Residents

California law requires us to disclose the following information regarding our privacy practices.

##### **California Shine the Light**

Customers who are residents of California may request information concerning the categories of personal information (if any) we disclose to third parties or affiliates for their direct marketing purposes. If you would like more information, please submit a written request to us at this address:

Tucker Ellis, LLP

950 Main Avenue, Suite 1100

Cleveland, Ohio 44113

(866) 869-0960 (Toll-Free)

[privacy@tuckerellis.com](mailto:privacy@tuckerellis.com)

### **Categories of Personal Information We Collect and Our Purposes for Collection and Use**

You can find a list of the categories of personal information that we collect in the “What Personal Information We Collect” section above. For details regarding the sources from which we obtain personal information, please see the “How We Collect Your Personal Information” section above. We collect and use personal information for the business or commercial purposes described in the “How We Use Your Personal Information” section above.

### **Categories of Recipients of Personal Information**

We disclose personal information for business or commercial purposes to the categories of recipients listed below:

- Individuals. Your personal information will be provided to those employees, agents, their assistants and those who process information or transactions in connection with the products or services being provided by us to you.
- Other companies as necessary to process your business. Your personal information will be provided to third-party administrators and vendors utilized by us to provide services to you and effect transactions that you requested or authorized.
- Where required by law or regulation. We may be required by law or regulation to disclose your personal information to a third party, for example, in response to a subpoena or to comply with legal requirements and regulations.
- As otherwise authorized or permitted by law.
- As authorized by you. Upon your direction or with your permission we may share your information with a third party, other than as described in this notice.

For more information on how your information is disclosed, please see the “How We Share Your Personal Information” section, which provides more detail on our service providers and third parties with whom we interact. We may also need to disclose any of the above categories of information pursuant to Legal Process or as a result of a “Transfer of Control”

as described in the “How We Share Your Personal Information” section. As stated in the “How We Use Your Personal Information” section above, we typically retain your personal information for the period necessary to fulfill the purposes outlined in this privacy policy, unless a longer retention period is required or permitted by law.

### **California Consumer Privacy Act (CCPA)**

Under the CCPA, California residents have specific rights pertaining to the management and control of their personal information. Those rights are detailed below.

### **The Right to Opt Out of Cookies and Sale/Sharing Using Online Tracking Technologies**

While we do not sell your personal data, our use of online tracking technologies may be considered a “sale” / “sharing” under applicable law. Visitors to our website can opt out of being tracked by these third parties by selecting “[Do Not Sell or Share My Personal Information](#)” in our cookie banner. If you have already made a choice regarding cookie behavior, you may withdraw your consent by selecting the Cookiebot icon in the bottom left of our home page.

Your request to opt out of “sale” / “sharing” will be linked to your browser identifier only and not linked to any account information because the connection between your browser and the account is not known to us.

California residents may opt out by broadcasting an Opt-Out Preference Signal, such as the Global Privacy Control (GPC) (on the browsers and/or browser extensions that support such a signal). To download and use a browser supporting the GPC browser signal, click here: <https://globalprivacycontrol.org/orgs>. If you choose to use the GPC signal, you will need to turn it on for each supported browser or browser extension you use.

If you would like us to make the connection between your account and your opt-out of “sale” / “sharing” of your personal information request, we recommend you submit information by email to [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com)

When you email us regarding opting-out of the “sale” / “sharing” of your personal information, please provide the following information for each individual:

First name, middle initial and last name

Address, city, state and zip code

Telephone number (if applicable)

### **The Right to Limit the Use of Sensitive Personal Information**

California residents have the right to limit the use and disclosure of sensitive personal information. We use or disclose sensitive personal information only to: (1) provide goods and services in line with your requests and expectations, (2) identify security incidents, (3) inhibit malicious, deceptive, fraudulent or illegal actions directed at us or our affiliates, (4) ensure physical safety, (5) display short-term non-personalized advertising, (6) provide services like account maintenance or customer service, or (7) verify or maintain the quality and safety of products and services we offer. We do not use sensitive personal information for inferring characteristics about you.

### **The Right to Access, Correct, and Delete Personal Information**

You may have the right to request access to and receive details about the personal information we maintain about you and how we have processed it, correct inaccuracies, get a copy of, or delete your personal information. You may also have the right to withdraw your consent to our processing of your personal information. If you are a resident of California you have the rights to access, correct, and delete personal information. These rights may be limited in some circumstances by applicable law.

#### *Access and Deletion*

You can submit a request to access or delete your personal information, or withdraw consent, by:

- Submitting your information in our web form [here](#);
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

#### *Corrections*

You can correct information related to your account by:

- Submitting your information in our web form [here](#);
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

#### *Data Portability*

You may submit a request for a copy of the information collected about you by:

- Submitting your information in our web form [here](#);
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

California residents may request personal information collected in at least the last 12-months and may do so up to twice per year per customer.

#### *Responding to Requests*

Once you have submitted your request, we will respond within the timeframe permitted by the applicable law. Please note that we may charge a reasonable fee for multiple requests in the same 12-month period, as permitted by law.

#### *Identity Verification*

For us to process some requests, we will need to verify your identity to confirm that the request came from you. We may contact you by phone or e-mail to verify your request. Depending on your request, we will ask for information such as your name, an e-mail address that you have used with us or our affiliates, or a phone number you have used with us or our affiliates. For certain requests, we may also ask you to provide details about recent transactions or interactions with us and a declaration under penalty of perjury to confirm your identity.

#### *Authorized Agent*

If you are a resident of California you may designate an authorized agent to submit a request on your behalf to access or delete your personal information. To do so, you must: (1) provide that authorized agent written and signed permission to submit such request; and (2) verify your own identity directly with us. Please note, we may deny a request from an authorized agent that does not submit proof that they have been authorized by you to act on your behalf.

#### XII. Additional Information for Maryland Residents

Under the Maryland Online Data Privacy Act (MODPA), Maryland residents have specific rights pertaining to the management and control of their personal information. Those rights are detailed below.

#### **The Right to Opt Out of Cookies and Sale/Sharing Using Online Tracking Technologies**

While we do not sell your personal data, our use of online tracking technologies may be considered a “sale” / “sharing” under applicable law. Visitors to our website can opt out of

being tracked by these third parties by selecting “Do Not Sell or Share My Personal Information” in our cookie banner. If you have already made a choice regarding cookie behavior, you may withdraw your consent by selecting the Cookiebot icon in the bottom left of our home page.

Your request to opt out of “sale” / “sharing” will be linked to your browser identifier only and not linked to any account information because the connection between your browser and the account is not known to us.

### **The Right to Access, Correct, and Delete Personal Information**

You may have the right to request access to and receive details about the personal information we maintain about you and how we have processed it, correct inaccuracies, get a copy of, or delete your personal information. You may also have the right to withdraw your consent to our processing of your personal information. If you are a resident of Maryland you have the rights to access, correct, and delete personal information. These rights may be limited in some circumstances by applicable law.

#### *Access and Deletion*

You can submit a request to access or delete your personal information, or withdraw consent, by:

- Submitting your information in our web form here [web form link];
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

#### *Corrections*

You can correct information related to your account by:

- Submitting your information in our web form here [web form link];
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

#### *Data Portability*

You may submit a request for a copy of the information collected about you by:

- Submitting your information in our web form here [web form link];
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or

- Calling (866) 869-0960 (**Toll-Free**).

#### *Responding to Requests*

Once you have submitted your request, we will respond within the timeframe permitted by the applicable law. Please note that we may charge a reasonable fee for multiple requests in the same 12-month period, as permitted by law.

#### *Identity Verification*

For us to process some requests, we will need to verify your identity to confirm that the request came from you. We may contact you by phone or e-mail to verify your request. Depending on your request, we will ask for information such as your name, an e-mail address that you have used with us or our affiliates, or a phone number you have used with us or our affiliates. For certain requests, we may also ask you to provide details about recent transactions or interactions with us and a declaration under penalty of perjury to confirm your identity.

*Authorized Agent* If you are a resident of Maryland you may designate an authorized agent to submit a request on your behalf to access or delete your personal information. To do so, you must: (1) provide that authorized agent written and signed permission to submit such request; and (2) verify your own identity directly with us. Please note, we may deny a request from an authorized agent that does not

#### XIII. Additional Information for Texas Residents

Under the TDPSA, Texas residents have specific rights pertaining to the management and control of their personal information. Those rights are detailed below.

#### **The Right to Opt Out of Cookies and Sale/Sharing Using Online Tracking Technologies**

While we do not sell your personal data, our use of online tracking technologies may be considered a “sale” / “sharing” under applicable law. Visitors to our website can opt out of being tracked by these third parties by selecting “[Do Not Sell or Share My Personal Information](#)” in our cookie banner. If you have already made a choice regarding cookie behavior, you may withdraw your consent by selecting the Cookiebot icon in the bottom left of our home page.

Your request to opt out of “sale” / “sharing” will be linked to your browser identifier only and not linked to any account information because the connection between your browser and the account is not known to us.

Texas residents may opt out by broadcasting an Opt-Out Preference Signal, such as the Global Privacy Control (GPC) (on the browsers and/or browser extensions that support such a signal). To download and use a browser supporting the GPC browser signal, click here: <https://globalprivacycontrol.org/orgs>. If you choose to use the GPC signal, you will need to turn it on for each supported browser or browser extension you use.

If you would like us to make the connection between your account and your opt-out of “sale” / “sharing” of your personal information request, we recommend you submit information by email to [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com)

When you email us regarding opting-out of the “sale” / “sharing” of your personal information, please provide the following information for each individual:

First name, middle initial and last name

Address, city, state and zip code

Telephone number (if applicable)

### **The Right to Access, Correct, and Delete Personal Information**

You may have the right to request access to and receive details about the personal information we maintain about you and how we have processed it, correct inaccuracies, get a copy of, or delete your personal information. You may also have the right to withdraw your consent to our processing of your personal information. If you are a resident of Texas you have the rights to access, correct, and delete personal information. These rights may be limited in some circumstances by applicable law.

#### *Access and Deletion*

You can submit a request to access or delete your personal information, or withdraw consent, by:

- Submitting your information in our web form [here](#);
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

#### *Corrections*

You can correct information related to your account by:

- Submitting your information in our web form [here](#);

- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

#### *Data Portability*

You may submit a request for a copy of the information collected about you by:

- Submitting your information in our web form [here](#);
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

Texas residents may request personal information collected in at least the last 12-months and may do so up to twice per year per customer.

#### *Opt-in Consent for Sensitive Personal Information*

Texas residents must opt-in and consent to the collection or processing of sensitive personal information. For these states, sensitive personal information includes physical or mental health information, immigration information, demographic information (such as race, ethnicity, religion or sexual orientation), precise geolocation data, genetic information, biometric information, and data from children under the age of 13 years old. We will not collect this information from residents of these states without their consent and opt-in.

#### *Responding to Requests*

Once you have submitted your request, we will respond within the timeframe permitted by the applicable law. Please note that we may charge a reasonable fee for multiple requests in the same 12-month period, as permitted by law.

#### *Identity Verification*

For us to process some requests, we will need to verify your identity to confirm that the request came from you. We may contact you by phone or e-mail to verify your request. Depending on your request, we will ask for information such as your name, an e-mail address that you have used with us or our affiliates, or a phone number you have used with us or our affiliates. For certain requests, we may also ask you to provide details about recent transactions or interactions with us and a declaration under penalty of perjury to confirm your identity.

#### *Authorized Agent*

If you are a resident of Texas you may designate an authorized agent to submit a request on your behalf to access or delete your personal information. To do so, you must: (1) provide that authorized agent written and signed permission to submit such request; and (2) verify your own identity directly with us. Please note, we may deny a request from an authorized agent that does not submit proof that they have been authorized by you to act on your behalf.

XIV. Additional Information for Colorado, Connecticut, Delaware, Indiana, Kentucky, Minnesota, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Rhode Island, Tennessee, and Virginia Residents

Under the privacy acts of the above states, residents of these states have specific rights pertaining to their personal information. Those rights are detailed below.

### **The Right to Opt Out of Cookies and Sale/Sharing Using Online Tracking Technologies**

Our use of online tracking technologies may be considered a “sale” / “sharing” under applicable law. Visitors to our website can opt out of being tracked by these third parties by selecting “[Do Not Sell or Share My Personal Information](#)” in our cookie banner. If you have already made a choice regarding cookie behavior, you may withdraw your consent by selecting the Cookiebot icon in the bottom left of our home page.

Your request to opt out of “sale” / “sharing” will be linked to your browser identifier only and not linked to any account information because the connection between your browser and the account is not known to us.

Residents of these states may opt out by broadcasting an Opt-Out Preference Signal, such as the Global Privacy Control (GPC) (on the browsers and/or browser extensions that support such a signal). To download and use a browser supporting the GPC browser signal, click here: <https://globalprivacycontrol.org/orgs>. If you choose to use the GPC signal, you will need to turn it on for each supported browser or browser extension you use.

If you would like us to make the connection between your account and your opt-out of “sale” / “sharing” of your personal information request, we recommend you submit information by email to [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com)

When you email us regarding opting-out of the “sale” / “sharing” of your personal information, please provide the following information for each individual:

First name, middle initial and last name

Address, city, state and zip code

Telephone number (if applicable)

Residents of these states can opt out of targeted advertising by selecting “[Do Not Sell or Share My Personal Information](#)” in our cookie banner. If you have already made a choice regarding cookie behavior, you may withdraw your consent by selecting the Cookiebot icon in the bottom left of our home page.

### **The Right to Access, Correct, and Delete Personal Information**

You may have the right to request access to and receive details about the personal information we maintain about you and how we have processed it, correct inaccuracies, get a copy of, or delete your personal information. You may also have the right to withdraw your consent to our processing of your personal information. If you are a resident of these states you have the rights to access, correct, and delete personal information under the applicable law (when these laws become effective). These rights may be limited in some circumstances by applicable law.

#### *Access and Deletion*

You can submit a request to access or delete your personal information, or withdraw consent, by:

- Submitting your information in our web form [here](#);
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

#### *Corrections*

You can correct information related to your account by:

- Submitting your request in our web form [here](#);
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

#### *Data Portability*

You may submit a request for a copy of the information collected about you by following the steps outlined in the section above. Residents of these states may do so for personal information collected in at least the last 12-months and may do so up to twice per year per customer.

### *Identity Verification*

For us to process some requests, we will need to verify your identity to confirm that the request came from you. We may contact you by phone or e-mail to verify your request. Depending on your request, we will ask for information such as your name, an e-mail address that you have used with us or our affiliates, or a phone number you have used with us or our affiliates. For certain requests, we may also ask you to provide details about your recent transactions or interactions with us.

### *Authorized Agent*

Residents of these states may designate an authorized agent to submit a request on your behalf to access or delete your personal information. To do so, you must: (1) provide that authorized agent written and signed permission to submit such request; and (2) verify your own identity directly with us. Please note, we may deny a request from an authorized agent that does not submit proof that they have been authorized by you to act on your behalf.

### *Responding to Requests*

Once you have submitted your request, we will respond within the timeframe permitted by the applicable law. Please note that we may charge a reasonable fee for multiple requests in the same 12-month period, as permitted by law.

### *Appealing Requests*

If you are a resident of one of these states, you may appeal our decision to your request regarding your personal information. To do so, please contact us in any of the ways listed in the “Communicating With Us” section. We respond to all appeal requests as soon as we reasonably can, and no later than legally required.

### *Opt-in Consent for Sensitive Personal Information*

Residents of these states must opt-in and consent to the collection or processing of sensitive personal information. For these states, sensitive personal information includes physical or mental health information, immigration information, demographic information (such as race, ethnicity, religion or sexual orientation), precise geolocation data, genetic information, biometric information, and data from children under the age of 13 years old. We will not collect this information from residents of these states without their consent and opt-in.

### XV. Additional Information for Florida Residents

*Opt-in Consent for Sensitive Personal Information*

Residents of Florida must opt-in and consent to the collection or processing of sensitive personal information. For these states, sensitive personal information includes physical or mental health information, immigration information, demographic information (such as race, ethnicity, religion or sexual orientation), precise geolocation data, genetic information, biometric information, and data from children under the age of 13 years old. We will not collect this information from residents of these states without their consent and opt-in.

XVI. Additional Information for Iowa and Utah Residents

Under the Iowa Consumer Data Protection Act (ICDPA) and Utah Consumer Privacy Act (UCPA), residents of Utah have specific rights pertaining to their personal information. Those rights are detailed below.

**The Right to Opt Out of Cookies and Sale/Sharing Using Online Tracking Technologies**

Our use of online tracking technologies may be considered a “sale” / “sharing” under applicable law. Visitors to our website can opt out of being tracked by these third parties by selecting “[Do Not Sell or Share My Personal Information](#)” in our cookie banner. If you have already made a choice regarding cookie behavior, you may withdraw your consent by selecting the Cookiebot icon in the bottom left of our home page.

Your request to opt out of “sale” / “sharing” will be linked to your browser identifier only and not linked to any account information because the connection between your browser and the account is not known to us.

**The Right to Access and Delete Personal Information**

You may have the right to request access to and receive details about the personal information we maintain about you and how we have processed it, correct inaccuracies, get a copy of, or delete your personal information. You may also have the right to withdraw your consent to our processing of your personal information. If you are a resident of Iowa or Utah you have the right to access and delete personal information under the applicable law. These rights may be limited in some circumstances by applicable law.

- Submitting your information in our web form [here](#);
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

### *Access and Deletion*

You can submit a request to access or delete your personal information, or withdraw consent, by:

- Submitting your information in our web form [here](#);
- Emailing us at [privacy@tuckerellis.com](mailto:privacy@tuckerellis.com); or
- Calling (866) 869-0960 (**Toll-Free**).

### *Data Portability*

You may submit a request for a copy of the information collected about you by following the steps outlined in the section above.

### *Responding to Requests*

Once you have submitted your request, we will respond within the timeframe permitted by the applicable law. Please note that we may charge a reasonable fee for multiple requests in the same 12-month period, as permitted by law.

### *Identity Verification*

For us to process some requests, we will need to verify your identity to confirm that the request came from you. We may contact you by phone or e-mail to verify your request. Depending on your request, we will ask for information such as your name, an e-mail address that you have used with us or our affiliates, or a phone number you have used with us or our affiliates. For certain requests, we may also ask you to provide details about your recent transactions or interactions with us.

## XVII. International Privacy Laws

If you are visiting the Site from outside the United States, please be aware that you are sending information (including Personal Data) to the United States where our servers are located. That information may then be transferred within the United States or back out of the United States depending on the type of information and how it is stored by us. We will hold and process your Personal Data in accordance with privacy laws in the United States and this Privacy Policy. Please note that privacy laws in the United States may not be the same as, and in some cases may be less protective than, the privacy laws in your country, and while in the United States Personal Data may be subject to lawful access requests by government agencies.

## XVIII. Changes to Privacy Policy

**We may occasionally make changes to this Privacy Policy.** If we wish to use your Personal Data for a new purpose not covered by this Privacy Policy, we will provide you with a new Privacy Policy explaining this new use prior to commencing the processing of your Personal Data pursuant to the new Privacy Policy and setting out the relevant purposes and processing conditions by posting the new Privacy Policy to our website.

**For more information about our privacy policy, you can contact us at:**

Tucker Ellis, LLP

950 Main Avenue, Suite 1100

Cleveland, Ohio 44113

(866) 869-0960 **(Toll-Free)**

[privacy@tuckerellis.com](mailto:privacy@tuckerellis.com)

This Client Alert has been prepared by Tucker Ellis LLP for the use of our clients. Although prepared by professionals, it should not be used as a substitute for legal counseling in specific situations. Readers should not act upon the information contained herein without professional guidance.

© 2026 Tucker Ellis LLP, All rights reserved.