



TUCKER ELLIS & WEST

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FOR IMMEDIATE RELEASE

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TUCKER ELLIS & WEST NAMED TO 2012 BTI CLIENT SERVICE A-TEAM

Cleveland, Ohio, January 4, 2012 – Tucker Ellis & West (“TEW”), a national law firm with more than 160 lawyers located in five offices, joins an elite list of law firms recognized by the BTI Consulting Group as a member of the 2012 Client Service A-Team. This is the fourth consecutive time that the firm has received this recognition.

“We’re particularly pleased to receive this recognition as it is the direct result of client feedback. Client satisfaction is at the heart of everything we do, from unparalleled legal work to training and mentoring our attorneys to working with clients to develop mutually beneficial fee arrangements. Our desire is for all who encounter us to have a better experience than they would with any other law firm.”

The Client Service A-Team is based on the results of interviews BTI Consulting conducts with more than 240 corporate counsel at large and Fortune 1000 companies. This year, participants recognized TEW as one of the best law firms in 17 customer service attributes.

About Tucker Ellis & West LLP

Tucker Ellis & West LLP is a full service, 160+ attorney law firms with offices in Cleveland, Columbus, Denver, Los Angeles, and San Francisco, and is widely considered one of the top litigation firms in America. *The Plain Dealer* recognized Tucker Ellis & West as Northeast Ohio’s 2011 #1 Top Workplace in the 100-499 employee size category. For more information, please visit www.tuckerellis.com.

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